

Harrow Libraries: Response to Covid-19

After the most recent government announcement on social distancing Harrow Council is suspending library services until further notice.

All libraries will be closed from **Thursday 19th March 2020**.

We are sorry for this interruption in services and we are doing our best to mitigate the impact this may have on you with the following measures:

- **Telephone enquiries:** Where possible we will aim to offer a telephone enquiry service during operating hours – this may not be available at all libraries
- **A fines amnesty:** there will be no charges for overdue items while library services are closed
- **Automatic renewals:** all items on loan will be renewed automatically until the 30th April. Library users will not need to take any action for this to happen.
- **Membership:** any library memberships that are about to expire will automatically be extended until the 30th June
- **24 hour telephone renewal line:** 0333 370 4700
- Access to **online services**

Online services are available using the following web link:
<https://www.harrow.gov.uk/libraries>

This will give access to:

- eBooks, eAudiobooks, Newspapers and digital magazines/comics
- General interest and research sites
- Children's resources
- From RB Digital:
Online courses – a wide range available including languages, lifelong learning, personal enrichment.
- IndieFlix – a streaming movie service free for library members with award winning films, classic tv, box office hits
- Qello – the world's largest collection of music concerts and documentaries

New members

If you are not already a library member you can join online at:
<https://www.harrow.gov.uk/libraries/join-library>

You will be given a temporary membership number which will allow immediate access to eMedia sites to download eBooks, newspapers and magazines from our three main providers:

- Overdrive
- RB Digital
- Borrowbox